



Course Syllabus

Leadership/ Supervisory Skills

This course is aimed at newly appointed supervisors and/or team leaders as well as people in a supervisory role wishing to further develop their skills.

The aim of this course is to develop new and up coming Supervisors, however it also caters for existing Supervisors to refresh on newer developments and techniques. The course explores the human elements of supervision and provides candidates with an increased understanding of their role and the best ways of achieving and maintaining successful results.

The course covers the following topics:

- The Supervisors Role
- The impact of good communication
- Approaches to supervisors and perception
- Getting results from management
- Initiating change (three P's Plan, Prepare, Perform)
- Identifying needs of others
- Staff development and action planning
- Leadership skills
- Effective Problem Solving
- The powers of performance monitoring and continuous improvement

A certificate of attendance will be awarded to all successful candidates who complete this course.

Next Step?

Contact our Learning & Development team at Aspen Wolf Ltd on 0191 581 1000 to discuss your specific training needs.