



Course Syllabus

Equality & Diversity Awareness

This course is aimed at any person wishing to improve their performance in relation to issues surrounding diversity.

The aim of this course is to enable staff who engage with a range of communities to improve their interaction and reduce the danger of inadvertently causing offence by their lack of awareness.

By the end of the session candidates will be able to:

- Discuss issues of diversity and identify why it is importance to recognise differences of culture, backgrounds and expectations of different service users
- Discuss relevant legislation with regards to diversity
- Discuss ways of improving service to different communities
- Discuss how the organisation can adapt to difference
- Discuss how diversity enriches an organisation
- Discuss how an awareness of difference can improve staff relationships and communication in the workplace

A certificate of attendance will be awarded to all candidates who successfully complete the course.

Next Step?

Contact our Learning & Development team at Aspen Wolf Ltd on 0191 581 1000 to discuss your specific training needs.